



South Centennial Manor is delighted that the regulations are changing in a manner that will reunite residents with their families. Rosedale has established a visiting program that follows the current Ministry regulations to keep our residents as safe as possible. Please read all the information below very carefully as visits will only be allowed if all requirements have been met and all directions are followed.

**Firsts Steps**

<b>Requirements</b>	<b>What to do</b>
<ul style="list-style-type: none"> <li>• One visitor at a time</li> </ul>	<ul style="list-style-type: none"> <li>• Decide who in the family will visit for the week.</li> </ul>
<ul style="list-style-type: none"> <li>• Every visitor must have a negative COVID test in the previous two weeks.</li> </ul>	<ul style="list-style-type: none"> <li>• To obtain COVID testing, call 1-888-962-8718 to make an appointment. The testing clinic is currently open on Tuesday and Thursday. It takes 2-3 days to obtain your results.</li> <li>• If you plan on recurring visits, ensure that you get tested every two weeks.</li> </ul>
<ul style="list-style-type: none"> <li>• Every visitor visiting outside must provide and maintain facial covering (covering both nose and mouth) <b>for the entire time the visitor is on SCM property.</b></li> </ul>	<ul style="list-style-type: none"> <li>• Obtain or make a cloth mask for this purpose.</li> <li>• Make sure the mask covers your mouth and nose at all times.</li> <li>• Perform hand hygiene each time you touch your mask.</li> </ul>
<ul style="list-style-type: none"> <li>• Visits will be prearranged by appointment.</li> </ul>	<ul style="list-style-type: none"> <li>• Once you have your negative COVID test, call for an appointment at <b>705-258-3636</b> and leave a message with your name, phone number, date and time you would like to visit.</li> <li>• You will be contacted to confirm your appointment date and time.</li> <li>• Wednesday at 4:00 pm is the cut-off time to make an appointment for the following week.</li> <li>• Appointments will be made on a “first come, first served” basis.</li> </ul>

**Day of Visit**

- Do not bring any bags, purses, or other unnecessary items.
- You will not be allowed to drop off any items with the resident – if you have items you would like to leave, please follow our package drop off procedure outside of your visit time.
- Bring proof of your negative COVID test (a screenshot with your name and date or a paper copy of the negative test with your name and date).
- Arrive 5 minutes before your scheduled visiting time.
- Apply your face covering before exiting your car.
- Please contact the Manor to complete the screening process by phone prior to arrival:
  - The screener will screen you by asking you about any S/S of COVID you may have.
  - If you pass the screening questions, you can physically proceed to the Manor entrance where your temperature will be taken
  - At the main entrance, you will sanitize your hands, then
  - you will need to sign off an attestation:
    - that you do not have any signs or symptoms of COVID
    - that you have not come in contact with anyone who has signs or symptoms of COVID
    - that you have tested negative for COVID in the past 2 weeks (you will have to show proof of this to the screener)
    - that you understand that any non-compliance with SCM’s policy or procedures could result in a discontinuation of visits
    - that you will only visit with the resident that you have signed in to visit
    - sign the visitor registry

**Actual Visit**

- After the above procedures are completed, you will be directed to go to the visiting area and your loved one will be brought to you.
- Physical distancing is required so please ensure that you remain 2 meters away from your loved one and ensure your mask remains in place at all times over your nose and mouth.
- You must remain in the visitor area between the orange lines with the assigned number for the duration of the visit.
- Visits are scheduled for 30 minutes.
- If a staff member is not there to return your loved one inside the Manor, please call the SCM nursing floor at 705-258-3836.

As you can see, the regulations require that multiple safeguards are met to keep the visits as safe as possible. It is important to understand that the Manor will follow all directives issued by the Ministry of Long-Term Care and the Porcupine Health Unit. Should COVID present in the community or an outbreak occur at the SCM, all visits will be cancelled. Visits will also be cancelled if weather conditions are unfavorable. Video chats will remain available for all residents who will not have a weekly outdoor visit from a family member. To arrange a video chat, call 705-258-3836.

If you have any questions regarding visiting, please contact the SCM at 705-258-3836 and you will be directed to the most appropriate person for answers.