



# MICs Group of Health Services

Matheson – Iroquois Falls – Cochrane

**Equal Opportunity Employer**

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## Considering a Career in Health Care? There are plenty to choose from!

### **Support Services**

**Health Care is more than nurses and doctors.** Hospitals and Long-Term Care Homes require an interdisciplinary team to provide the best possible care, and a large percentage of staff work within the Support Services Department (Housekeeping, Dietary, Laundry Services). Team Members who work within these departments require specific qualifications.

**Housekeeping:** Cleaning and disinfecting in hospitals can prevent the spread of infectious diseases, and this is an important component of the Housekeeper's responsibilities as they work diligently to ensure a hygienic, safe and healthy environment. People who fill housekeeping positions in hospitals must have the commitment and the ability to coordinate with other team members and manage duties efficiently to best serve patients. They have to provide services that meet stringent **cleaning standards**, and they must also be client-focused as they have a great deal of interaction with the patients on a daily basis. While the majority of education is provided in-house, gaining certification will enhance your resume, and show prospective employers your dedication in furthering your knowledge in the housekeeping field. Certification is a requirement within the management positions of Support Services. If interested in obtaining a designation as a **P.H.H. (Professional Healthcare Housekeeper)**, check out <https://healthcarehousekeeper.org/>

**Dietary:** The general Dietary Staff assist in the operation of the department by preparing and/or serving food and beverages, by participating in the sanitizing of dishes and utensils used in the service areas, and operating and cleaning equipment. To work with the dietary department, you are required to provide proof of successful completion of a **Public Health Safe Food Handling Course**, and are encouraged to obtain their **Food Service Worker Certification** which is available through a number of colleges, and can be completed on-line.

**Employment Outlook** – Support Services are found in every type of industry. Within the healthcare environment, there are a number of opportunities in full-time, part-time, and casual positions, and at MICs, the ability to work at more than 1 site.